

Crossing to Bridges

To provide better service, your local DHS office is changing to a new statewide computer system called BRIDGES. You will notice several changes, including the following:

- Your recipient ID number will remain the same but your case number will change.
- Applications interviews may take longer; however, determining eligibility and benefits will be shorter.
- The date you receive your benefits may change. The new date will be based on the last digit of your recipient ID number. A new schedule will be mailed to you.
- Notices mailed to you will look different. Most of them will be a half-fold and mailed in a 6x9 envelope. Most forms will have your specialist's name, phone and fax numbers, and email address.
- Program redeterminations will be different. You will receive a redetermination packet in the middle of the month before it is due. A two-page form, DHS-1010, will tell you what verifications to include.
- You will receive a single notice of all case actions instead of separate notices for each program.

Questions?

Go to www.michigan.gov/dhs



Department of Human Services (DHS) will not discriminate against any individual or group because of race, religion, age, national origin, color, height, weight, marital status, sex, sexual orientation, gender identity or expression, political beliefs or disability. If you need help with reading, writing, hearing, etc., under the Americans with Disabilities Act, you are invited to make your needs known to a DHS office in your area.

Quantity: 1,500

Cost: \$85.75 (.06 ea.)

Authority: DHS Director